INFORMATION & REFERRAL

1) BERKSHIRE AREA HEALTH EDUCATION CENTER (AHEC)
   www.berkshireahec.org

   60 Charles Street 413-447-2417
   Pittsfield, MA 01201 Fax: 413-499-0370
   Hours: Monday-Friday, 8:30 a.m.- 5 p.m.

   Countywide consultant and planner for health and human services. Continuing education,
in-service training, consultation, information and referral.

2) BERKSHIRE UNITED WAY

   200 South Street 413-442-6948
   P.O. Box 3808
   Pittsfield, MA 01202
   Hours: Monday-Friday, 8 a.m.- 5 p.m.

   Information and referral, community planning and fundraising. Provider of funding for
many programs and services in the county. Publishes Berkshire County Human Services
Directory.

3) ELDER SERVICES OF BERKSHIRE COUNTY. INC.
   www.esbci.org

   66 Wendell Avenue 413-499-0524
   Pittsfield, MA 01201
   Hours: Monday-Friday, 8 a.m.- 5 p.m.

   Services for elders 60 years and older. Case management, information and referral,
homemaker/personal care, home health services, nutrition, “Meals on Wheels” program, housing,
adult family care, ombudsmen (advocacy for elderly patients in long term care facilities) and
money management program. Nursing home prescreening, protective services, employment
opportunities for elders, volunteer opportunities (transportation, shopping and companionship)
and transportation resources. Support group for family caregivers of the elderly.

4) MASS CARES RESOURCE LOCATOR
   www.masscares.org/RLocator/

   The MassCARES Resource Locator, sponsored by the Executive Office of Health and
Human Services via the Internet, can be used to find local and statewide organizations that
provide services such as housing, food, financial assistance, benefits, and child care. Providers
can use this site to add their listings to the MassCARES database.
5) RESOURCES FOR CHILD CARE
(Operated by Child Care of the Berkshires)

152 North Street, Suite 230 413-443-7830
Pittsfield, MA 01201 877-443-7830 (Toll-free)
Hours: Monday-Friday, 8:30 a.m. – 4:30 p.m.

Information and referral for parents seeking childcare in Berkshire County. Information on childcare openings and waiting lists. Assists in selecting most appropriate agencies. Voucher management agency in Berkshire County for low-income parents seeking childcare. Training for childcare providers and employer services to businesses contracted to agency.