1.) BERKSHIRE CENTER FOR FAMILIES AND CHILDREN

480 West Street 413-448-8281
Pittsfield, MA 01201 1-888-742-7443 (toll free)
Hours: Monday-Friday 8 a.m.- 5 p.m. (Child care opens at 7:30 a.m.)

Offers a wide range of support services to vulnerable children and their families. BCFC has 11 separate programs as follows:

- **Educational Child Care at Six Locations in Pittsfield:**
  - Child Care Center at 480 West Street (413-448-8281)
  - Dorothy Amos Community Preschool at 314 Columbus Avenue (413-499-2320)
  - Redfield Infant/Toddler Center at 48 Elizabeth Street (413-445-4136)
  - Crosby Partnership Preschool at 517 West Street (413-447-8994)
  - Conte Kids’ Club (School-Age) at 200 West Union Street (413-496-9289)
  - Morningside Kids’ Club (School-Age) at 100 Burbank Street (413-443-1467)

- **Healing Homes Therapeutic Foster Care (413-448-8281)**
  Healing Homes is a private foster care program for children with special medical, physical or emotional needs, including children who have experienced multiple unsuccessful previous placements. This program provides the intensive support to foster parents which is necessary for them to help each child achieve his or her maximum potential.

- **McInerney Parent Center (413-499-3556)**
  The McInerney Parent Center offers support services for parents on child rearing issues from infancy to teenagers.

- **Redfield House/Young Family Services (413-448-2997)**
  Redfield House offers subsidized, supportive housing for young families in Berkshire County and serves a young parent population with prevention, education and treatment services that help create long-standing, positive benefits for families, children, and the community.

- **Parent’s Place (413-664-4597)**
  The Parent’s Place, a collaboration of five agencies housed in Northern Berkshire, involves the whole family in a comprehensive family support and family literacy program. Services include adult education, early childhood enrichment, parent-child interaction and learning, parenting skill development, life skill development, and home visits.

- **Strong Families, Strong Kids, Strong Communities (SFSK) (413-443-1609)**
  SFSK’s purpose is to promote healthy development and school and community success. It offers a vehicle to increase parental involvement in school, a key factor in school success.

- **Permanency Supports (413-448-8281)**
  This program provides a comprehensive range of services to ensure that adoptive families and adoptees have the support and knowledge necessary to sustain well-functioning families.
• **Pittsfield Even Start (413-448-9819)**
  Even Start meets a need for family literacy for vulnerable families and collaborates with the Adult Learning Center and Head Start. Parents work on adult basic education, participate in parenting classes, participate in activities with their children, and children participate in early childhood (developmental) experiences.

• **21st Century Family Advocate (413-664-9633)**
  BCFC has a family advocate assigned to a very large school-based program in North Adams. This federal program provides enrichment and community activities for families and children throughout the school system after school and evenings. The Family Support Leader provides outreach to families by referrals from the schools, and outreach on behalf of the program activities.

• **Family Development Program (413-445-4130)**
  Family Development workers offer families concrete support and education including: child development, basic budgeting, household management, enhancing parent-child relationships, and teaching social skills.

• **DSS Family Based Services Network (FBS) (413-448-8281)**
  The goal of this network is to achieve child safety, well-being and permanency through connecting families to a wide array of local services.

2) **BERKSHIRE COUNTY KIDS’ PLACE & VIOLENCE PREVENTION CENTER, INC.**

   63 Wendell Avenue 413-499-2800
   Pittsfield, MA 01201
   Hours: Monday – Thursday, 8 a.m. – 7:30 p.m.
   Friday, 8 a.m. – 5 p.m.

   Berkshire County Kids’ Place and Violence Prevention Center provides services to child abuse victims and their non-offending family members. This includes child abuse prevention programs, multi-disciplinary investigation, counseling, family advocacy and follow-up. The Kids’ Place gives children who have experienced violence in their lives a safe place to tell their stories and get help.

3) **CATHOLIC CHARITIES COUNSELING SERVICES**

   467 North Street, 2nd Floor 413-443-3169
   Pittsfield, MA 01201
   Hours: By appointment

   Counseling is available for individuals who may have personal, social, emotional or marital difficulties.
4) COUNSELING CENTER IN THE BERKSHIREs
34 Depot St. Suite 201 413-499-4090
Pittsfield, MA 01201
111 North Street 413-458-3279
Williamstown, MA 01267 413-499-4090
Hours: Monday-Friday, 8 a.m.-5 p.m.
Special extended hours for Pittsfield office: Tuesday and Thursday 8 a.m.-8 p.m.
Individual, marital, family, and group therapy.

5) ELIZABETH FREEMAN CENTER
www.efcenter.org
146 First Street 413-499-2425
Pittsfield, MA 01201 (24 Hour) 413-443-0089
54 Housatonic Street (24 Hour) 413-243-1119
Lee, MA 01238
85 Main Street (24 Hour) 413-663-9709
North Adams, MA 01247
Hours: Monday-Friday, 9 a.m.-4 p.m.
Support, information, counseling and advocacy for women in crisis or “transition” relating to battering, divorce, separation, shelter, restraining orders or reentering the job force. Individual support and workshops available. Twenty-four hour crisis program; counseling, advocacy, and support for victims of rape and sexual assault (includes incest and sexual harassment). The Center welcomes help with its child advocacy, domestic violence/sexual assault work and special projects of interest to the student.

6) FAMILY & PREGNANCY SUPPORT SERVICES
(Catholic Charities Counseling Services)
41 Mahaiwe St. 413-528-9006
Great Barrington, MA 01230
Hours: By appointment
Family and pregnancy counseling in South County. Offers individual, couples, family and group support in addition to assistance with basic material needs, counseling, information and referral services.

7) GIRLS INCORPORATED OF THE BERKSHIREs
165 East Street 413-442-5174
Pittsfield, MA 01201 413-442-5065
(Temporary office during renovations – 152 North Street)
Hours: Monday-Friday, 7:30 a.m.-6 p.m.
Daycare for children, toddlers, infants and preschoolers. After school youth and teen programs between 3-6 p.m. Mainstreaming for children with disabilities. Emergency daycare for families in crisis. Summer camps for school age children. Counseling service for families and
children.

8) JEWISH FEDERATION OF THE BERKSHIRES

235 East Street 413-442-4360
Pittsfield, MA 01201
Hours: Monday-Thursday, 9 a.m.- 5 p.m.
Friday, 9 a.m.- 3 p.m.

Provides community, educational, social and cultural programs. Also offers kosher lunch program and social services for elders, 60 years and older. Home delivered meals available in the greater Pittsfield area. New social work services program available to homebound, seniors, individuals and families seeking counseling services from a Jewish perspective. (See also New American Citizenship Coalition.)

9) LEE YOUTH ASSOCIATION

13 Academy Street 413-243-5535
P.O. Box 115
Lee, MA 01238
Hours: Monday-Friday, 6:30 a.m.- 5:30 p.m.
Youth Programs: Friday, 6-10 p.m. and Saturday, 4-10 p.m.

Recreational activities for children ages 5-18. Programs include athletics, arts and crafts, and leisure time events. Daycare programs include early morning wake up, summer fun club for grades K-5, a preschool program for children two years nine months to five years, after school daycare for children in grades K-2. Adjustment counseling and Latino support services are also available for families in the community.

10) MASSACHUSETTS DEPARTMENT OF SOCIAL SERVICES

53 Eagle Street 413-236-1800
Pittsfield, MA 01201
CHILD ABUSE HOTLINE 1-800-292-5022
CHILD ABUSE HOTLINE AFTER 5:00 p.m. 1-800-792-5200

210 State Street 413-662-2762
North Adams, MA 01247
Hours: Monday-Friday, 8:45 a.m.- 5:00 p.m.

Protective services for abused, neglected, and “at risk” children and their families; serves children under the age of seventeen. Services include assessment of needs, counseling, referral services, foster care and adoption. Hotline takes “child in need” reports which can be made by non-professionals.
Comprehensive, countywide outpatient mental health and substance abuse services, with over 500 employees in 28 locations, including specialized services for children, adults and seniors. Services include 24-hour crisis services, transitional, halfway, and supported housing programs. Also include individual, group, family and couples therapy, forensic services, driver alcohol education, batterer's treatment, and substance abuse educational support groups, early intervention services, adult day health programs, outreach services, and consultation to schools and community groups. Locations as follows:

- **Outpatient & Psychiatric Services:**
  - Berkshire Mental Health Center, 333 East St., Pittsfield, MA 01201, 413-499-0412
  - Family Center of the Berkshires, 741 North St., Pittsfield, MA 01201, 413-447-2145
  - Main Street Human Resources, 60 Cottage St., Great Barrington, MA 01230, 413-528-9155
  - Northern Berkshire Counseling Center, 25 Marshall St., North Adams, MA 01247, 413-664-4541

- **Substance Abuse Services:**
  - 131 Bradford St., Pittsfield, MA 01201, 413-499-1000
  - 165 Tor Court, Pittsfield, MA 01201, 413-445-9160
  - 25 Marshall St., North Adams, MA 01247, 413-664-4541
  - 60 Cottage St., Great Barrington, MA 01230, 413-528-9155
  - All other services, call 413-499-1000

- **Child/Adolescent Services:**
  - C/A Central, 251 Fenn St., Pittsfield, MA 01201, 413-496-9671
  - C/A North, 25 Marshall St., North Adams, MA 01247, 413-664-4541
  - South Fort, 25 Marshall St., North Adams, MA 01247, 413-664-4541
  - Options for Youth, 74 Second St., Pittsfield, MA 01201, 413-496-9671
  - Early Intervention, 25 Marshall St., North Adams, MA 01247, 413-662-3315

- **Senior Services:**
  - Counseling Services:
    - 25 Marshall St., North Adams, MA 01247, 413-664-4541
    - 333 East St., Pittsfield, MA 01201, 413-499-0412
    - 60 Cottage St., Great Barrington, MA 01230, 413-528-9155
  - Guardianship:
    - 25 Marshall St., North Adams, MA 01247, 413-664-4541
    - North Adams Adult Day Health, 420 Curran Highway, North Adams, MA 01247, 413-664-4048
    - Pittsfield Adult Day Health, 33 Bradford St., Pittsfield, MA 01201, 413-442-4978
12) VETERANS OUTREACH CENTER, INC.

152 North Street 413-499-0256
P.O. Box 1474
Pittsfield, MA 01202
Hours: Monday-Friday, 9 a.m.- 4 p.m.
(24 hour answering service)

Assistance to veterans and their families with personal or interpersonal stress. Counseling, crisis intervention, information & referral, technical assistance with VA claims, emergency food pantry, and van transportation for all Western Massachusetts. Transportation must be arranged two weeks in advance.